

Stover Fuel Oil Residential Service Agreements

Saving You Money...Safeguarding Your Comfort System

At Stover Fuel Oil, we've been keeping our friends and neighbors warm and cozy for over half a century.

Among the many full-service benefits we offer are our comprehensive service contracts.



BOILER OR FURNACE TUNE-UP

Includes cleaning, nozzle, oil filter and air filter

\$99 Annual Contract

Payment due at time of service. Do not send payment with registration.

An annual tune-up will benefit your heating system and your budget by reducing the amount of fuel your system uses, conserving energy and preventing problems before they happen. According to the National Oilheat Research Alliance, an annual tune-up could help you save as much as 10% OFF your yearly fuel bill.

WATER HEATER TUNE-UP

Includes cleaning and new nozzle

\$69 Annual Contract

Payment due at time of service. Do not send payment with registration.

You can save money every year by scheduling a tune-up for your oil-fired water heater. A water heater that runs efficiently will burn less oil, burn cleaner and help prevent the inconveniences associated with losing hot water for dishwashers, washing machines and showers.

During the tune-up we inspect the operation of the burner in your water heater. We will clean, lubricate and adjust the parts needed to provide the highest efficiency.

ULTIMATE BOILER PLAN

Our most comprehensive plan for hot water and steam systems.

\$189 Annual Contract

Payment due at time of registration. Contract begins with receipt of payment and is valid for one year.

- Includes annual cleaning and inspection of oil burner and boiler, including tune-up and adjustments as required.
- Includes FREE repair or replacement of the following list of parts, including labor.

- | | | |
|------------------------------|-------------------------------------|---|
| • Aquastat | • Feed Valve | • Pressure Relief Valve |
| • Automatic Air Vent | • Flow Control Valve (up to 1-1/4") | • Pump Strainer |
| • Bearing Assembly | • Fuel Line (inside exposed only) | • Stack Relay |
| • Burner Motor | • Fuel Pump and Coupling | • Thermostat (standard only, does not include programmable) |
| • Burner Assembly | • Gauge Glass and Washers | • Transformer |
| • Cad Cells | • Nozzle | • Vent Alarm and Gauge |
| • Cad Cells Relay | • Oil Filter | • Wiring (boiler side of switch) |
| • Circulator Motor | • Oil Tank Valve | • Zone Valve |
| • Draining of Expansion Tank | • Porcelains | |
| • Electrodes | | |

Includes service on water or steam side of boiler, i.e. purging air from system, draining expansion tanks, servicing feed and relief or safety valves. DOES NOT include cleaning or replacement of domestic coil or changing of domestic coil gasket. The following manufacturer's specific parts are NOT covered: hydrocoils, circuit boards, draft inducers, mixing valve and power venters. Replacement of circulators, flow controls, zone valves and thermostats is limited to one per calendar year. Additional zones will be charged for parts only, labor is included in service plan. *See general conditions.*

TANKSURE[®] PROGRAM

from Boston Environmental

Added to Ultimate Boiler or Furnace Plan or Annual tune-up: \$34.95
TankSure Program Only: \$79.95

- ✓ Monitors, protects and maintains your equipment
- ✓ Minimizes unexpected tank leaks
- ✓ Provides one-year \$1,000 Warranty Coverage
- ✓ Developed with our commitment to the environment in mind



- ✓ Can be added to your existing annual tune-up or purchased separately

Not available for underground tanks. Customers with multiple tanks please call for additional details.

MAXIMUM FURNACE PLAN

Our most comprehensive plan for forced hot air from a furnace.

\$159 Annual Contract

Payment due at time of registration. Contract begins with receipt of payment and is valid for one year.

- Includes annual cleaning and inspection of oil burner and furnace, including tune-up and adjustments as required.
- Includes FREE repair or replacement of the following list of parts, including labor.

- | | | |
|-------------------------------|-----------------------------------|---|
| • Blower Belt | • Fuel Line (inside exposed only) | • Pump Strainer |
| • Blower Motor (up to 3/4 hp) | • Fuel Pump and Coupling | • Stack Relay |
| • Burner Motor | • Gauge Glass and Washers | • Thermostat (standard only, does not include programmable) |
| • Burner Assembly | • Nozzle | • Transformer |
| • Cad Cells | • Oil Filter | • Wiring (boiler side of switch) |
| • Cad Cells Relay | • Oil Tank Valve | |
| • Electrodes | • Porcelains | |
| • Fan Limit Control | | |

The following manufacturer's specific parts are NOT covered: circuit boards, fan control boards, draft inducers, power venters, and modulated blower motors, zone control dampers and zone panel boards.

See general conditions.

WATER HEATER PLAN

Only for oil-fired water heaters

\$84 Annual Contract

Payment due with registration. Contract begins with receipt of payment and is valid for one year.

- Includes annual cleaning and inspection of oil-fired water heater, including tune-up and adjustments as required.
- Includes FREE repair or replacement of the following list of parts, including labor.

- | | |
|--------------------------|----------------|
| • Aquastat | • Nozzle |
| • Burner Motor | • Oil Filter |
| • Burner Assembly | • Relief Valve |
| • Cad Cell | • Porcelains |
| • Cad Cell Relay | • Stack Relay |
| • Electrodes | • Transformer |
| • Fuel Pump and Coupling | |

See general conditions.

Registration Form

Name: _____

Address: _____

City/State/Zip: _____

Billing Address if different from above _____

City/State/Zip _____

Home Phone: _____ Work Phone: _____

Signature: _____

Date: _____

Plan Desired

- ULTIMATE BOILER PLAN – \$189.00**
Payment due with registration.
- MAXIMUM FURNACE PLAN – \$159.00**
Payment due with registration.
- WATER HEATER PLAN – \$84.00**
Payment due with registration.
- BOILER OR FURNACE TUNE-UP – \$99.00**
Payment due at time of service.
- WATER HEATER TUNE-UP – \$69.00**
Payment due at time of service.
- TANKSURE Added to Ultimate Boiler or Furnace Plan or Annual Tune-up – \$34.95**
Payment due with registration in Ultimate Boiler or Furnace Plan only.
- TANKSURE PROGRAM ONLY – \$79.95 per tank**

Method of Payment

Check Enclosed (Amount) \$ _____

Credit Card: Discover VISA MasterCard
Card # _____

Expiration Date: _____



Please detach this card and mail (with payment if required) to:

Stover Fuel Oil, Inc.
341 Gates Road
Hershey, PA 17033

STOVER FUEL OIL, INC.
YOUR FULL SERVICE HOME
COMFORT PROVIDER

- ✓ 24-Hour Service
- ✓ Maintenance Plans
- ✓ Budget Plans
- ✓ Automatic Delivery
- ✓ Duct Cleaning
- ✓ Heating and Air Conditioning System Sales and Service
- ✓ Solar Systems



Stover Fuel Oil, Inc.

341 Gates Road
Hershey, PA 17033

(717) 534-1903
www.stoverfueloilinc.com

Stover Fuel Oil, Inc.



SERVICE
AGREEMENT

Residential Oil-Fired Boiler,
Furnace and Water Heater
Maintenance Program



Why a Stover
Service Plan?

If you pay for service as you go, you never know when you will be faced with a big repair bill. Customers who have no repairs one year may need several the following year. Our service plans eliminate these ups and downs and give you the comfort of knowing we'll be there whenever you have a problem. But not all service contracts are the same. As a consumer and a homeowner, it's important to know exactly what your service contract covers.



You'll enjoy these BIG plan benefits:

- Extensive coverage of thousands of dollars worth of parts!
- 24-hour emergency service.
- Annual tune-up to ensure your system is operating at peak performance.
- Fully-trained and certified service technicians.
- Priority service every time!



Most importantly, you have a **choice of plans for your furnace or boiler and water heater** – plus the optional **TankSure®** coverage.

Professional Service on a First-Name Basis!

Our professional technicians are experts in the comfort services industry and stand ready to serve our customers with the ultimate in personal service. Day or night, 365 days a year, you can count on Stover's service technicians to maintain your comfort.

Please don't wait until you have a problem and face a big bill. Use the reply card on the reverse side to enroll today, so you can rest easy all year long!

General Conditions

1. Stover Fuel Oil, Inc. has the right to inspect the heating system prior to the acceptance of the equipment into the Service Policy.
2. All parts listed and the labor to replace them are covered by this policy on a normal or emergency basis.
3. Service on frozen heating pipes or jelled fuel lines is not covered by this policy.
4. This Service Policy will remain valid only as long as the Customer buys his/her total oil requirements from Stover Fuel Oil, Inc. If oil deliveries are stopped for any reason, this agreement is automatically terminated and no refund for unexpired term will be made.
5. Repair or replacement of parts damaged by fire, flood (water), lightning, or other acts of God are not covered by this policy.
6. The Company endeavors to maintain a large stock of parts on service trucks and in its storeroom. However, we are not responsible for damage or inconvenience created by parts not being immediately available. Efforts will be made to secure all parts in the most expeditious manner.
7. Due to the fact that parts are no longer available for some types of older heating equipment, the Company reserves the right to refuse Service Policy coverage. Charge-for-service will be provided to the best of our ability.
8. Any work performed on the heating system by other than Stover personnel will invalidate the coverage under this policy.
9. Maintenance agreement (plan in effect on renewal date) automatically renews at anniversary date at price in effect at renewal date.
10. Service contract PRICES are applicable May 1, 2009 through April 30, 2010.